



eric robinson solicitors

CANCELLATION RIGHTS FOR CONSUMERS

If you are a consumer (an individual acting for purposes which are wholly or mainly outside your trade, business, craft or profession) and your agreement with us regarding the provision of legal services is made over the phone, by email, or by other distance means, or if we have made our agreement with you away from our offices, such as at your home, then you may be entitled, under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, to cancel your agreement with us within 14 days without giving any reason. The cancellation period will expire at the end of 14 days after the date upon which your agreement with us was entered into.

If you cancel within this 14-day cancellation period, you will not be liable to pay any charges or expenses to us, unless you have expressly asked that we undertake work for you within the 14-day cancellation period. If you do ask us to start work within the 14-day cancellation period, we shall be entitled to charge for our work undertaken up to the point you cancel in accordance with our terms of business and if our services are fully performed by the time you ask us to cancel, you will lose your right to cancel under the Regulations.

If this cancellation right applies to you and you wish to cancel within the 14-day cancellation period, you should notify us by providing a clear statement in writing (sent by either post or email) that you wish to cancel your agreement.

You may use the model cancellation form set out below, but this is not obligatory:

To: Eric Robinson Solicitors

For the attention of:

(insert the name of the person dealing with your matter)

I hereby give notice that I wish to cancel my agreement with you for the provision of legal services.

Your name:

Your address:

Your signature:

Date: